

# Polycom® Global Management System™

*Manage enterprise-wide video communications networks*



## Benefits

### Centralized control of video conferencing network saves time, resources and cost

- Easy-to-use graphical user interface for at-a-glance network status
- Automatic software uploads to networked video conferencing systems insure timely system upgrades
- Multilevel permission and access levels optimize video conferencing network security

### Real-time monitoring and remote network management insures video conferencing network integrity

- Graphical and remote alerts immediately notify administrators of issues minimizing network downtime
- Management console and network control is accessible from any Web browser
- Integrates with The Polycom Office with comprehensive support on Polycom video devices

### Comprehensive directory services makes dialing video calls simple

- Dialing is as simple with the push of a button using the Global Address Book and Polycom OneDial™
- Integrates with gatekeeper functionality for seamless operation and management with Polycom OneDial
- E.164 support enables video calls to be dialed by name, extension, or alias
- Leverages the replication of the LDAP directory to support a worldwide directory of video devices deployed globally.

### Maximizes investment in videoconferencing network

- Aggregated network data reduces operating and administration costs
- Call detail reporting provides network usage statistics and reports for charge-back accounting
- Comprehensive management and control reduces IT resource support requirements

**Designed for IT professionals, the Polycom Global Management System is a Web-based system management software solution that enables centralized support of enterprise-wide, video communications networks.**

The feature-rich software includes six major components: System Management, Global Directory, Software Update, Provisioning, Account Management, and Reports. With a centralized call directory, intelligent dialing features, and remote alert notification, the Polycom Global Management System makes Polycom's iPower™, ViewStation® and ViaVideo II™ products as easy to use as a telephone.

Zero-administration directory services, remote video monitor, call detail record, and centralized diagnostics over your LAN/WAN enable increased responsiveness while reducing video communications support costs.

### The comprehensive management choice for The Polycom Office™

With integrated video, voice, data, and Web capabilities, The Polycom Office is the only solution that offers you an easy way to connect, conference, and collaborate any way you want. The Polycom Office is our commitment to making distance communications as natural and interactive as being there. Work faster, smarter, and better with the Polycom Global Management System and The Polycom Office.

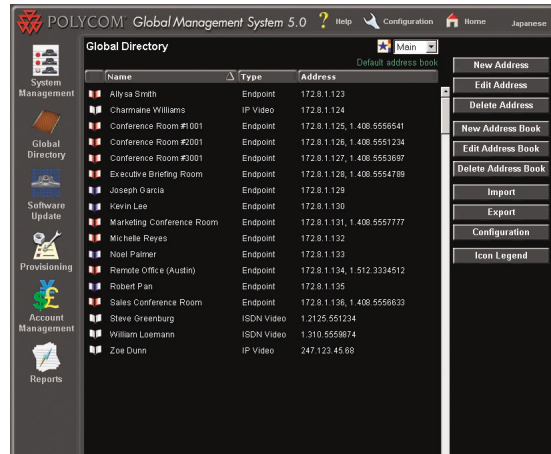


# Video

*Connect. Any Way You Want.*

# Polycom Global Management System

The Polycom Global Management System Web interface makes managing your enterprise-wide video network simple



## Benefits

**Ease-of-use** – Global Management System makes dialing as easy as pressing a single button. Any endpoints that register to Global Management System can be seen by other endpoints in the Global Directory.

**Zero-administration directory services** – Enterprise-wide global directory services include Polycom OneDial, E.164 dialing, auto registration, and the ability to link with other directories using LDAP and ILS.

**Cost effective** – Reduces operating and support costs by aggregating all video communication network data, giving you a greater return on your investments.

**Enable mass video communication deployment** – The ability to centrally manage a video communication network with a full set of advanced features such as Provisioning and SoftUpdate.

**Increase system uptime** – The ability to proactively alert IT managers of problems by notifying administrators through e-mail, pager, or cellular phones using remote alert notification.

**Give control to administrator** – Enable administrators to create individual and group permission levels and access, preserving the integrity of the super user.

## Management features

**System management** – Manage and monitor all video communication devices from one screen including any devices with an embedded Web-based server.

**Global directory** – Maintain all global video numbers in one location so they are accessible from any directory.

**SoftUpdate** – Device software can be immediately updated in groups or individually, at a scheduled time.

**Account management** – Set up accounts to be used in tracking or restricting the use of video equipment.

**Reports** – Logs all activities to be used for customer or department billing, or to proactively troubleshoot systems that may have more errors than normal.

**Manage system** – Web interface can easily be accessed remotely to change virtually any endpoint setting including dialing a video phone number for an inexperienced user.

**Provisioning** – Create profiles of ViewStation and iPower settings that can be sent to newly installed systems.

**Multiple security permission** – Creates individual and group permission levels and access.

## Directory services

Creates, edits, archives, imports, and exports address books.

Automatically applies in-country and international dialing rules.

Polycom video conferencing systems on your LAN can be automatically registered into the Global Directory, reducing time for manual entry.

LDAP/ILS support allows replication of entries for distributed Global Directory servers.

ILS support allows connectivity to other H.323-enabled applications such as NetMeeting.

Supports E.164 dialing.

Integrates with Polycom OneDial in Polycom PathNavigator™.

Integrates with Polycom Data Store

## System requirements

- 500 MHz Intel® Pentium® III or compatible
- 128 MB RAM (256 MB recommended for Windows® 2000 Server)
- At least 300 MB free hard-drive space
- Microsoft® Internet Information Services 4.0 or higher available by downloading NT option pack
- Microsoft Active Directory (if using the LDAP directory services option)
- Internet Explorer 6.0 with Service Pack 1

### One of the following server operating systems:

- Windows NT 4.0 server with Service Pack 6
- Windows 2000 Server with Service Pack 3
- Windows 2000 Advanced Server with Service Pack 3

### Client console requirements

#### One of the following client operating systems:

- Windows NT 4.0 (Workstation or Server)
- Windows 2000 (Professional or Server)
- Windows 98
- Internet Explorer 5.0 or higher

### Video software requirements

- ViewStation 7.0
- ViewStation SP 6.0
- ViewStation FX 4.0
- ViewStation EX 5.0
- ViaVideo 5.0
- iPower 5.0
- Web Commander 4.0

### License

- License Packs of 1, 5, 25, 100, 500, and 3000

©2003 Polycom, Inc. All rights reserved.  
Polycom, the Polycom logo, and ViewStation are registered trademarks and Global Management System, ViaVideo, iPower, Polycom PathNavigator, Polycom OneDial, and The Polycom Office are trademarks of Polycom, Inc. in the U.S. and various countries. All other trademarks are the property of their respective companies. Specifications are subject to change without notice.



**Polycom, Inc.:**

4750 Willow Road, Pleasanton, CA 94588 (T) 1.800.POLYCOM (765.9266) for North America only.  
For North America, Latin America and Caribbean (T) +1.925.924.6000, (F) +1.925.924.6100

**Polycom EMEA:**

270 Bath Road, Slough, Berkshire SL1 4DX, (T) +44 (0)1753 723000, (F) +44 (0)1753 723010

**Polycom Hong Kong Ltd.:**

Polycom Hong Kong Ltd., Rm 1101 MassMutual Tower, 38 Gloucester Road, Wanchai, Hong Kong, (T) +852.2861.3113, (F)+852.2866.8028

Part No. 3726-07149-001 Rev. 07/03